



COVID-19 (CORONAVIRUS) PATIENT UPDATE #11

20 November 2020

Dear Valued Repromed Patient,

Firstly we would like to thank you for your support which has been evident, necessary and appreciated following Wednesday's announcement. We know how challenging fertility treatment is at the best of times, let alone in the midst of a global pandemic overlayed with a sudden state-wide lockdown.

Following today's announcement regarding the easing of restrictions within our state, we would like to take this opportunity to outline what this may mean for you and your treatment.

IVF, FET, OI and IUI Cycles.

As advised earlier this week, if you are a patient currently undergoing an IVF, FET, OI or IUI cycle, you can still continue at this stage. Rest assured one of our team will be in touch with you if any changes are required to your treatment plan.

Phone Consultations.

Clinical consultations will remain as phone appointments until Thursday 26th November. As of Friday 27th November we will again hold face-to-face consults at Dulwich contingent on there being no further significant escalation of COVID-19 cases within the state. If there are any concerns our clinical consults will remain as phone / TeleHealth appointments until further notice.

Our team is currently in the process of contacting all patients with up and coming appointments to notifying them of this change.

Nurse Interviews and Drug Instructions.

Until Thursday 26th November all nurse interviews and drug instructions will remain as phone appointments. Our nursing team will contact you at your designated appointment time for your consult.

If you require medications for your cycle, please note you are still able to collect them from our pharmacy at Dulwich prior to Friday 27th November.

On Friday 27th November, patients can again visit our Dulwich clinic for a face-to-face appointment. If you however wish your appointment to remain as a phone consult, please let us know.



Pelvic Scans and Pregnancy Scans.

As of Monday 23rd November we will again be able to offer pelvic and pregnancy scans. Patients who were booked in for either of these scans and who were advised earlier this week by a member of our team that their scans were being postponed, will be contacted.

HyCoSy List.

Tuesday 24th November's HyCoSy list is now able to proceed. Patients who were booked in for a HyCoSy next week are being contacted by a member of our team.

Diagnostic Semen Analysis.

Diagnostic semen analysis will again be offered as of Wednesday 25th November. Patients who were previously booked to visit us on Wednesday 25th November will be contacted and offered the same time as their original appointment or rescheduled if no longer suitable. Patients who were due to visit us on Saturday 21st, Monday 23rd, or Tuesday 24th November would have already been contacted and rescheduled.

Nest.

Monday 23rd and Tuesday 24th November we will continue to be in a position to only take bloods for our nest test. Wednesday 24th November we will again be offering viability scans as well as blood tests.

Gynae Theatre Procedures.

As of Monday 23rd November our day surgery unit will again be able to service patients requiring gynae surgeries. Our team is currently in the process of contacting all relevant patients and advising them that their surgeries can go ahead.

Mawson Lakes.

Mawson Lakes will remain closed until further notice.

Regional Patients.

In today's press conference, it was announced that regional travel is again permissible as of midnight Saturday 21st November. This is of no doubt great comfort to our regional patients who are required to travel to and from Adelaide for treatment.

Wearing of Face Masks.

All patients will continue to be issued with a face mask upon entering our Dulwich clinic and asked to follow the government's recommendation to wear them.

**Partner and Support Person Attendance.**

Until further notice we will continue to instruct partners to only be in attendance when either providing their semen sample or when collecting their partner from our day surgery unit. At all other times they will be required to remain off-site. Support persons will also be requested to remain off-site other than when they are dropping off or picking up their loved one from our day surgery unit.

We appreciate that fertility treatment is an incredibly emotional journey filled with ups and downs and as such patients wish to have their loved ones accompany them during visits to our clinic however this needs to be in balance with our requirement to abide by social distancing guidelines. We know you will therefore understand why we are required to maintain this policy.

No Children in Clinic.

There has not been a change to our child/ren policy within our clinic. As previously advised: To ensure we are conforming to the Government guidelines on individuals gathering in public spaces and to minimise the number of people within our clinic at any given time, we will continue to enforce our no child/ren policy within our clinic.

We would like to remind you all that whilst the restrictions may be lifted, there is still transmission occurring within our community. As such we need to remain vigilant to ensure not only our own health, but the health of others within our community. Rest assured that we are regularly reviewing new information as it comes to hand and discussing how we need to adapt to ensure our patients', our staff's and the South Australian community's safety at all times.

Whilst today's news is encouraging we urge you all to continue to stay mindful and safe over the coming days.

Warmest regards,
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