



COVID-19 (CORONAVIRUS) PATIENT UPDATE #7 **Northern Territory Patients**

29 May 2020

Dear Valued Repromed Patient,

Your health and that of your fellow patients and our staff is of utmost importance. That is why I wanted to take this opportunity to update you on the several measures we have implemented within our Darwin clinic to help limit the potential spread of COVID-19 amongst our community.

- 1) All patients and visitors to our clinic have their temperature taken. If their temperature is above that of 37.4 degrees C, we will respectfully ask them to leave.
- 2) Perspex sneeze screens have been installed in our reception area.
- 3) Placement of social distancing floor stickers.
- 4) All patients and visitors are asked to use the hand sanitiser at our reception desk upon arrival .

Our staff will also monitor the number of people in our waiting room to ensure we are conforming to the Government guidelines on individuals gathering in public spaces. To minimise the number of people within our clinic at any time, we request that children are not brought into our clinic.

Provided we continue with no community spread of COVID-19 in the Northern Territory, we anticipate being in a position to offer limited face-to-face consulting from Monday June 1st. As our waiting rooms cannot accommodate our usual number of patients while maintaining recommended social distancing guidelines, priority for face-to-face visits has been given to first clinical consultations and complex review appointments. Routine review appointments (e.g. setting up a frozen embryo transfer cycle, discussing minor results) will remain as Telehealth consultations.

Finally, as a result of the pent up IVF demand created by the postponement of elective surgeries, we are experiencing an increase in patients undergoing an egg retrieval operation compared to our average activity levels. To accommodate our patients and comply with social distancing requirements, we have expanded our theatre lists however we may still need to delay some patients' treatment. On a personal note, if you are affected by this constraint, I apologise for this inconvenience and hope you understand that these restrictions are necessary in order to maintain the safety of our patients, treating specialists, our nursing staff and laboratory scientists.

Thank you once again for your patience and best of luck with your treatment.

Kind regards,
Professor Kelton Tremellen
Medical Director