



CNV-19 (CORONAVIRUS)

March 2020

Dear Valued Repromed Patient,

We want to update you with the specific actions we are taking at Repromed to minimise the health risks of CNV-19 (Coronavirus). Your health and safety, plus that of our staff, is of critical importance to Repromed. In order to minimise the chance of you and our staff being infected by Coronavirus we are asking for your assistance by following the instructions below:

1. Firstly, if you have an appointment for a doctor consultation or a nurse interview and you have **any respiratory or viral symptoms we ask that you please contact the clinic by phone (08 8333 8111) and do not present to Repromed for that appointment.**

Consultations with your fertility doctor or nurse interview session may be able to be converted to a phone consultation on the day of your booked appointment, although this will depend on the nature of the consultation.

2. At the present time the majority of Coronavirus cases have occurred in people who have recently travelled overseas, or who have had close contact with such an individual. While this may change with time as local transmission rates increase, **we would ask that if you have been overseas to a high risk country (China, Iran, Italy, Japan, South Korea, Mongolia- see updates at smartraveller.gov.au) that you do not book on for treatment until you have returned home and are still well 14 days after returning.**

Repromed will not allow patients to book on for a stimulated IVF cycle until this 14 day period has elapsed.

3. If you are booking on for an IVF cycle and have **any respiratory symptoms and /or a fever (temperature 37.4 degrees C or higher)** please let the nurse know and we will plan to delay your IVF treatment by one month. While we understand this delay may cause stress to many patients, it is an unavoidable restriction necessary to minimise the chance of other patients and staff from contracting Coronavirus. Cancelling early in the cycle is better than having to cancel your cycle later after many injections.
4. **If you have already commenced your stimulated IVF cycle and become unwell we ask that you take your temperature, self-isolate at home and contact Repromed.** If these symptoms are only mild "cold" like symptoms (runny nose and sore throat) and you have no fever (temperature 37.4 degrees C or higher) we may still proceed with treatment. However, this decision will be made on a case by case basis and **we ask that you do not attend Repromed before discussing your symptoms with our staff.**

If you are invited to continue treatment you will be asked to perform hand-hygiene on arrival at Repromed and issued with a face mask before any procedure (venepuncture, scan, and operations) is undertaken. Please note that medications such as Panadol and other anti-inflammatories (Nurofen etc.)

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Darwin

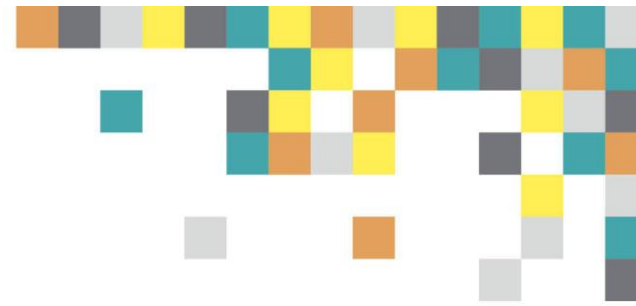
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Also consulting in Berri,
Clovelly Park, Morphett Vale,
Mount Barker, Mount Gambier,
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may hide a temperature for 4 hours. As such, we ask that you take your temperature at least 4 hours after taking these types of medications.

5. If you are booking on for a frozen embryo transfer (FET), intrauterine insemination (IUI) or ovulation induction (OI) cycle and have **any respiratory or viral symptoms** please notify the nurse at Book On. If these symptoms are mild and you have no fever we suggest that you self-isolate at home for 48 hours and we will then contact you to reassess your condition. If the symptoms remain, or you have developed a fever, we will cancel the cycle and delay treatment by a month. If your symptoms have resolved we can still proceed with treatment.
6. **Coronavirus typically presents with a fever, shortness of breath, dry cough and muscle aches and pains- symptoms more similar to the flu than a common cold. If you have any of these symptoms**, especially if you have had contact with another person with known Coronavirus or have been overseas, **we would ask that you not attend Repromed and instead present to a Coronavirus clinic, "fever clinic" or hospital for assessment.** Repromed is not equipped to test patients for Coronavirus and will not be performing Coronavirus swab testing under any circumstances.

Upon presentation for all appointments at Repromed you will notice a series of initiatives that we have commenced to reduce the risk of spreading the Coronavirus to you and others. This will include increased frequency of cleaning of all high risk surfaces such as handrails, door handles and EFTPOS machines.

In addition, we will install additional hand-sanitiser stations at key entry points, and we respectfully request that you use these upon arrival. For examinations in an enclosed space such as ultrasound scans, procedures and blood tests, we will routinely be taking your temperature beforehand. We understand that many of our patients may find this intrusive, but we ask for your patience as Repromed takes its duty of care to our patients and staff very seriously.

We thank you very much in advance for assisting our Repromed team during this time and we will keep you regularly informed of all developments.

Kind regards,

Professor Kelton Tremellen

Medical Director

Dr Hamish Hamilton

Regional Manager Repromed

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